

User Agreement

1. Introduction:

1.1 These terms and conditions ("Terms") govern downloading and installing the GVK CSIA T2 App (T2 App(the "Mobile Application" and /or " ") which is owned and operated by **Mumbai International Airport Private Ltd.**(MIAL). Please read this carefully before downloading, installing and using mobile app_____. By installing and / or using the software, you indicate your unequivocal and irrevocable acceptance of this User Agreement and Terms contemplated in this User Agreement.

(NS; For the purposes of these Terms "we", "our" and "us" refers to MIAL).

1.2. MIAL makes this mobile application available to you to provide information about its business, its airports and the services available at MIAL. MIAL retain the ownership of all the licensed applications and intellectual property rights used in T2 App. This License is neither sale nor an offer to sell licensed applications and intellectual property rights used in T2 App.

1.3. We have also teamed up with various partners to provide you with information about travel services which we think may be of interest to you. You can buy a number of products and services from other providers through this Mobile application. Also note that there may be specific additional terms that are applicable to sales of those products and / or services, which please be understood clearly before opting for any products and / or services.

1.4. For avoidance of doubt it is clarified thatf you use one of the links on T2 App>> to visit one of our partner mobile applications, then please note that your viewing of these mobile applications and any purchases made through them will be subject to separate terms and conditions.

2. Information on flight arrivals, departures, timetables and destinations

2.1 We make every effort to ensure that the flight information contained on the Mobile application is accurate and up to date.

2.2 With regard to flight arrivals and departures, please note that the flight arrivals and departures screen contains the scheduled arrival and departure times of most flights. We can only update the flight arrivals and departures screens once the airlines have declared / disclosed the same and hence you may ascertain its correctness, accuracy from any other sources available to you.. MIAL in no way guarantee the accuracy of those information..

2.3 With regard to flight destination and timetable information available on the Mobile application, we do our best to ensure that this is accurate and up to date, but we are reliant on the airlines. We welcome your feedback, so please contact us at yourcomments@csia.gvk.com if you identify any inaccuracy.

3. MIAL's responsibilities to you

3.1 Although we have made every effort to ensure that the information contained on this Mobile application will be relevant and useful, we cannot make any commitment that it will meet any of your specific requirements. For the reasons described above, and because also of frequent changes to the facilities at the airports, we cannot guarantee that the information on the Mobile application will always be complete and accurate.

3.2 Although we make every effort to ensure that the Mobile application is available at all times, there will be occasions on which we will need to carry out routine and emergency maintenance. We do not therefore guarantee that it will always be available, or that it will always perform at a particular speed or with particular functionality.

3.3 MIAL reserves the right to withdraw the Mobile application without assigning any reasons therefor.

3.4 MIAL does not makes any warranty that the licensed applications shall always be error free or that your use of the licensed applications will be uninterrupted and you acknowledge and agree that existence of such errors and occurrence of such interruptions shall not constitute a breach of this User Agreement.

3.5 MIAL does not give warranty of any kind in respect of any third party products and / or services proceeds that may be made accessible to you through T2 App.

3.6 To the maximum extent permitted by law, all representations, warranties, terms, conditions and commitments not expressly set out in these Terms are hereby excluded.

3.7 To extent not prohibited by the applicable law, MIAL does not accept any responsibility for any loss or damage that you suffer as a result of using the Mobile application. In particular, we do not accept responsibility for (a) any loss of profits, loss of earnings, loss of anticipated savings, loss of goodwill or loss of revenue; (b) any loss or corruption of data; or (c) any indirect or consequential loss.

4. User's obligations when using/installing the T2 App

4.1 You may only view and use this Mobile application in accordance with these Terms and, in any event, for lawful and proper purposes which includes complying with all applicable laws, regulations and codes of practice or other jurisdiction from which you are accessing this Mobile application.

4.2 You specifically agree that you will not-

- (i) post, transmit or disseminate any information on or via this Mobile application which is or may be harmful, obscene, defamatory or otherwise illegal;
- (ii) use this Mobile application in a manner which causes or may cause an infringement of our rights or the rights of any other;
- (iii) make any unauthorised, false or fraudulent booking;
- (iv) use any software, routine or device to interfere or attempt to interfere electronically or manually with the operation or functionality of this Mobile application including but not limited to uploading or making available files containing corrupt data or viruses via whatever means;
- (v) deface, alter or interfere with the front end 'look and feel' of this Mobile application;
- (vi) take any action that imposes an unreasonable or disproportionately large load on this Mobile application or related infrastructure; and
- (vii) obtain or attempt to obtain unauthorised access, via whatever means, to any of our networks.

4.3 We reserve the right to suspend or terminate your access and use of the Mobile application at any time if you breach these Terms.

5. Intellectual Property Rights

5.1 All trademarks, copyright, database rights and other intellectual property rights (together "the Rights") in the materials on this T2 App (as well as the organisation and layout of this Mobile application) and the Rights in any software or underlying software code that is made available for download from the T2 App ("Software") are owned by MIAL and/ or its licensors.

5.2 Except as stated in paragraph 5.4 below, without our prior written permission, you may not copy, reproduce, modify, alter, publish, broadcast, distribute, display, post, sell, transfer or transmit in any form or by any means any material on this Mobile application or Software whether in whole or in part nor use the material or Software to create derivative works.

5.3 The contents of the pages contained in this Mobile application may not be distributed, displayed or copied to third parties including, but not limited to, "caching" any material on this Mobile application for access by third parties and "mirroring" any material on this Mobile application.

5.4 The contents of individual pages of T2 App may be printed or downloaded to disk for the purpose of private and personal non-commercial use. You may make an electronically stored, transient copy of the content of this Mobile application for the purpose of viewing it while connected to the Internet only.

5.5 You may not do any of the following without our written permission:

5.5.1 remove the copyright or trade mark notice from any copies of content under these Terms; or

5.5.2 create a database in electronic or structured manual form by systematically downloading and storing any content.

6. Feedback

6.1 From time to time we may ask you to provide us with your views on Airport, services, the mobile application or any other related issue. Your contribution together with the personal information you provide will be governed by these terms and conditions and by the terms of our Privacy Statement.

6.2 If you are under the age of 18 you must have consent from a parent or guardian to make a contribution.

6.3 By contributing, you are permitting MIAL your full consent to post your contribution on the Mobile application should we choose to do so and you will be deemed to have given us a free licence on a perpetual basis to adapt, modify, incorporate your contribution in other works or otherwise use it as we see fit. You agree that we do not need to acknowledge you as being the author of such contribution but by contributing you give us permission to acknowledge you as the author should we wish to do so.

6.4 Any contribution you provide must not contain anything that is unlawful, offensive, abusive, threatening, defamatory, obscene or discriminatory nor shall it infringe the rights of anyone else.

7. Changes to these Terms

MIAL reserves the right, at our discretion, to make improvements or changes to any part of the Mobile application, including to these Terms. All amendments, modifications and alterations will be updated in this User Agreement from time to time. We therefore recommend that you visit this page from time to time and update yourself on the applicable Terms. This User Agreement will automatically terminate without any further notice from MIAL, in the event any failure by you to comply with any of the Terms stipulated herein. Upon termination you shall cease to use the T2 App.

8. General

8.1 This User Agreement shall be governed as per the laws of India and courts at Mumbai shall have exclusive jurisdiction of any disputes related to this application vis-à-vis T2 App.

8.2 These Terms only refers to your viewing of this Mobile application and subject to the conditions as detailed above. Separate conditions shall apply on any competitions and promotions which MIAL may run from time to time on any products and / or services sold through T2 App.

9. Data Protection and Privacy

Any personal information you supply to us when you use this Mobile application will be used in accordance with our Privacy notice.